



Transportation Security Officer (TSO) Airport Fact Sheet For **BOS** Boston, MA

INTRODUCTION

Thank you for your interest in employment with the Transportation Security Administration (TSA). If you successfully complete the Transportation Security Officer (TSO) candidate evaluation process and are selected for a position, you will play a vital role in supporting the Department of Homeland Security (DHS) mission. This fact sheet conveys some of the unique operational requirements at Boston's Logan International Airport that may impact TSO work schedules and other relevant information about this airport location. General information about the TSO position can be found in the Job Opportunity Announcements posted on USAJOBS.gov.

AIRPORT OVERVIEW

Logan International Airport (BOS) maintains a 24 hours a day, 7 days a week schedule with peak times between the hours of 04:00 to 09:00 in the morning and 13:00 to 18:00 in the afternoon. Screening operations for passengers and baggage are located inside the terminal and may or may not be temperature controlled. Transportation Security Officers are required to interact with the public in a dignified and professional manner.

WORK SCHEDULES

Since TSO work schedules are based upon the operational needs of the airport and may include non-traditional shifts, weekends, and holidays, virtually no flexibility is offered to accommodate other commitments or employment/academic schedules. However, under the Collective Bargaining Agreement, TSA does allow one way trades and shift trades to assist with schedules.

This airport is currently assessing candidates for full-time/part-time positions. The tour of duty for full-time is 40 hrs. per week; while part-time is 25-30 hrs. per week, consisting of 5 workdays with 5-6 hrs. per day during the morning/afternoon shifts. Specific shifts are assigned after new hires successfully complete their training and are subject to periodic adjustments.

TSA employees are considered emergency personnel and are expected to report for duty during inclement weather regardless of state and local restrictions on travel.

CONTACT INFORMATION

If you have any questions, please contact the TSA HCAccess Help Desk by phone at 1-877-872-7990 or by email at HelpDesk@mailserver-hraccess.tsa.dhs.gov. If you are hearing impaired and require assistance, please call our TTY line at 1-877-872-7992.

COMMUTER INFORMATION

Offsite parking is available for TSA employees (paid by TSA). Limited public transportation to the airport is also available. Refer to www.mbta.com for transit schedules. Subsidies for transportation are offered at this location.

ACTIVE DUTY MILITARY

If you are on active duty military service, are a reservist, or are a member of the National Guard who has been called to active duty, you must either be discharged or on terminal leave pending separation or released from active duty under honorable conditions prior to beginning employment with TSA.

COLLECTIVE BARGAINING AGREEMENT

This position is in the bargaining unit for which the American Federation of Government Employees (AFGE) is the exclusive representative. Membership is voluntary. If you choose to join the union, dues are prorated.



TRAINING AND TRAVEL REQUIREMENTS

Employment is contingent upon successfully completing required training and initial certification. Training for both part-time and full-time employees is considered to be full-time, and will be paid accordingly. Orientation and TSO Basic (TSOB) Phase-1 Training followed by on-the-job training (OJT) takes place during the first 2 weeks of employment at the TSA Training Center in East Boston, MA and the OJT is scheduled at Boston Logan International Airport. TSOB Phase-2 is scheduled at a later date. It is 2 weeks at the TSA Academy in the Federal Law Enforcement Training Center in GA followed by a minimum of 4 weeks of Phase-2 OJT at Logan Airport. TSA will provide hotel accommodations and reimburse you for travel and meal expenses incurred during the Boston Training periods. This will be coordinated with you before you leave for training. Be prepared to pay for all of your expenses in advance (except hotel as indicated above), since reimbursement won't occur until later.

BENEFITS

Federal employees working full-time or part-time are eligible for federal benefits and retirement once eligibility requirements are met. Health insurance is offered through the Federal Employees Health Benefits (FEHB) program. The health benefit program has many plans to choose from and all at group rates, which can be paid for with pre-tax income.

Newly hired federal employees are automatically covered under the Federal Employees Group Life Insurance (FEGLI) program. The life insurance value is based on the employee's salary and whether optional insurance is elected. Other benefit programs available include the Thrift Savings Plan, Federal Flexible Spending Account, Federal Long Term Care Insurance, Federal Dental, Vision coverage, and the Employee Benevolent Fund. Federal employees also earn leave to be used for vacation or illness. If offered a position with TSA, you should make sure that you ask for and receive a full explanation of the benefits you are eligible for and time frames for electing coverage before accepting a job offer.

TSO DRESS AND APPEARANCE RESPONSIBILITIES

TSO uniforms are provided to employees by the agency. Employees must comply with a personal appearance standard that places restrictions on certain accessories and grooming while in uniform. This includes eyewear, jewelry, facial hair, hair, makeup, tattoos, and fingernails as well as the use of chewing gum, tobacco, and personal electronic devices.

DUAL FEDERAL EMPLOYMENT RESTRICTION

TSA has a strict policy governing dual Federal employment that limits the number of hours that an employee can work to 40 hours or less per week. Only specific positions within the U.S. Postal Service, the U.S. Census Bureau, the National Oceanic and Atmospheric Administration, the U.S. Office of Personnel Management, and the Government of the District of Columbia qualify for an exception to this 40-hour limitation. In addition, dual employment cannot conflict with your official TSA duties, nor can it affect your fitness for duty or ability to report to work on time. Since TSA would be considered the primary employer for the purposes of scheduling work, assigning shifts, scheduling training, approving leave, etc., it is incumbent upon the employee to resolve any scheduling conflicts with the other Federal agency.

Mission:

Protect the Nation's transportation systems to ensure freedom of movement for people and commerce.

Vision:

An agile security agency, embodied by a professional workforce, that engages its partners and the American people to outmatch a dynamic threat.

Core Values:

Integrity.

Respect.

Commitment.

Workforce Expectations:

Hard work.

Professionalism.

Integrity.

LOCAL AIRPORT CONTACT INFORMATION

TSA Recruitment and Assessment Center
BOS_Assessment@tsa.dhs.gov

Boston Office:

Building 11 (MA State Police Troop F)
2 Service Road, 3rd Floor, Room 330A
East Boston, MA 02128
617-561-2048/2058
Monday-Friday, 08:30-15:30

Hyannis Office:

480 Barnstable Road
Hyannis, MA 02601
508-775-3961
Wednesday-Thursday, 09:00-14:00