

Utility Shut Off

Low Income – If a family is earning 60% of Area Median Income they may qualify for financial hardship and be eligible for shut off protection. Have them contact utility provider to complete the form.

Verified Medical Condition- Serious illness or chronic illness certified by a signed health care provider may protect a family from having services shut off. They will need to check with utility provider for specifics on documentation.

Age – If there are individuals living in the home over 65 or under 1, utilities cannot be shut off.

Winter Moratorium – From 11/15 to 3/15, MA law prohibits the shut off of gas powered heat and any electricity that powers a heating system.

If families have any questions have them contact SMOC at 508-620-2334 or 508-872-0765.